

ISO9001:2015 Foundation Course in Quality Management Systems



Foundation Course Overview

ISO9001:2015 is a radical modernisation of Quality Management Systems.

Successful implementation requires a thorough understanding of the principles, risks and opportunities implied by the process.

The purpose of the Foundation Course - is to equip delegates with an understanding of the Quality Management Principles set out in the new revision of the Standard and their importance within the modern extended supply chain.

This is an essential first step towards achieving the necessary cultural change in any business.

The course is designed in a modular format introducing common terminology in simple logical stages to provide a common vocabulary and working platform for businesses of all sizes in the modern supply chain.

Content

The seven Quality Management Principles are:

- **Customer Focus**
- **Leadership**
- **Engagement of People**
- **Process Approach**
- **Improvement**
- **Evidence-based Decision Making**
- **Relationship Management**

The course also introduces collaborative behaviours, collaborative contracts, knowledge sharing, self-assessment and formal certification.

Training Outcomes

The learning objectives are for delegates to gain

- Knowledge of the benefits and challenges of managing a complex supply chain.
- A clear understanding of the ISO9001:2015 standard and processes.
- Appreciation of the skills needed to implement the new standard successfully.
- An insight into behaviours within their own company that may contribute to or hinder implementation.